ITCC Meeting Minutes
November 9, 2016

Attendees: Thomas Vojta, Maggie Trish, Meg Brady, Dan Uetrecht, Lauren Costoplos, Roger Weaver, Fred Stone, Mark Bookout, Richard Dawes, Barry Flachsbart, John Singler, Maciej Zawodniok

Meeting called to order at 4:02pm

1. Approval of minutes: Vojta, unanimous

CIO:
2. IT 6 positions open:
    A few offers have been made.
    John Bax is retiring at the end of the year- CIO at Lincoln- beginning of Jan

3. Apps team moved (few days ago) split from project management team- now reporting with infrastructure team- give us more strength. Good mentoring. Reports to Gerry O'Brennan- cost saving allowed not to hire another manager. Apps team came up with that solution

4. Exchange status- staff being moved as Guinea pigs. Will send a notice out about a change that will effect a fair number of machines on campus. Will show online or connected (desktop outlook application). Online- physically connected (causes problems in Columbia) cache mode (email downloads to your machine- searches happen faster (like a phone). 1st minute to minute and a half will look like there are no emails in inbox (email notifications will be sent out prior).

5. Cache mode needs to happen prior to the exchange move. Can be done manually right now. Still determining the date of the cache mode. Current exchange is hosted in Columbia and Rolla- will be moving to Columbia and KC

6. BPM1204- purchasing- presented concerns but haven't gotten a new draft yet. We were asked by braden lusk about the policy for the one card. Vojta- suggestion- thinking about the infrastructure so there will be no delays (Dan stated that's already being done)

7. Data Center relocation- wanting to relocate in the same existing space during construction. 450sqft space- 250 really needed. A lot needs to come out and go away. Build a room inside the room that could house them. Would be significantly more cost effective but earth digging machinery will be in this space.

8. SAP: Steve Roberts, Keng Siau, Anthony Petroy, Dan Uetrecht meeting- SAP support moving from global to IT. Ed tech has been providing support. Global does not want to provide that support anymore. Is asking IT to take it over- transfer 80%FTE of the position that was doing it before to IT to cover. There is memo on the google drive- asking IT to cover the other 20%. Dan asked that ITCC approves it. Provost asked the Deans' office to work through the planning. Dan feels it's a good use of IT fee. 80% was all the time that was allocated from the individual (why the 80% is being offered).

Meg Brady- The demands for this position amount to much higher than 80%. Efficiencies can be found from moving to IT but they will still have to have a back up position for this.

Barry Flachsbart- This supports BIT students mostly, 10 departments total. 120 distance student credit hours supported.

Meg Brady- product requires a lot of customization. Person that has supported this project convinced Petroy and Brady that there is an urgency to move this from him- would not want to lose him- so if movement could happen on this right away, he will stay and serve as a transition trainer for the new person (a backup will be needed per Dan in addition to the new position). One option for backup position funding is to use the department specific fee funding that the department charges and goes to general revenue- will make a case to Walt Branson to use that money.

ITCC does not have enough for a quorum but (vojta) there is no hard objections. Dan will take that as a go.

Security:
9. Secure Auth- dept chairs council meeting requested to present this. Dawes- this would be a huge pain if dept staff would have to do this themselves.

10. Google2FA is enabled- has not been announced yet but will be announced soon.

Research:
11. Mark Bookout-
Dell hardware for cluster, not satisfied with clockspeed. Request was put in to Dell for higher clock speed. Early January if Dell can produce in time. Roughly the same cost. Big delay is Dell's tech support. They lost an engineer that was working with IT. Will purchase new machine for cluster- allocated to one of their customers.

Nick Eggleston has quit- was hired away (making more money). Actively recruiting. Have a new hire starting next week and hired one of Dan's system administrators.

12. CLCs
Thomas Vojta- Registrar is out- needing info on new CLCs(who teaches and what they need)- plan is to defer issue to subcommittee.

Meg Brady- clc rooms info: McNutt 242 (construction can start early, before Christmas break) VC Branson is covering the initial cost. Global responsible for lifecycle of hardware and partner with IT for support.

Fred Stone- CompSci- poor layout- trying to make better use of the space. Registrar expresses concern about the largest CLC holds 62 in Toomey. Looking for at least an 80 person CLC.

Thomas Vojta- clear need for more information regarding the CLCs. Subcommittee needs to look at this again.

John Singler- Funding mechanism is broken. CLCs apparently are being used by some depts., some more than others, maybe the departments should pay for them if they are using them frequently.

Meg Brady- If a dept pays for a space, it becomes exclusive. When it becomes exclusive, that takes us back to the problem of it sitting, unused, for a big part of the time.

Barry Flaschbart- CLCs are being used continuously because professors are assigning students to attend there.

John Singler- Why isn't it required to bring laptop?

-Discussion-

Meg Brady- Requirement would need to include what kind of model to bring.

Dan Uetrecht- Requiring laptops still doesn't work well for general engineering apps.

Stone- on 4 CLCs, plan to be providing card access. Ed Tech will have a platform where students can see at any given time what spaces in CLCs are being used.

13. Program and compliance services (Uetrecht)- John Bax moved from Director to program and compliance manager role. Staff- Lauren Oswald. Making sure have appropriate MOUs, ensuring disaster recovery is up to date. Met with new UM compliance officer- looking at compliance at the UM level (Plutko and Associates). Talking about two staff members to specifically look at compliance full time in relation to IT. Security, service agreements, service life cycle, program life cycle, etc. Will probably merge into Business and Fiscal services directly but there is a need for more people doing the work and less people managing it.

New business: None.

Meeting adjourned at 4:56pm