ITCC Meeting Agenda, October 12, 3:00 – 3:45, Telepresence Center, Library

Attending:

Don Wunsch, Frank Liu, Thomas Vojta, Ben Payne, Fred Stone, Al Crosbie, Bob Cesario, Margaret Cline, Andy Stewart, Matthew Pickens, Abjigit Gosavi, Matt Shaner, Karl Lutzen, Cathy Allison, Yoo-Mi Chin, David Wright, John M. Bax, Meg Brady, Gary Allen

Approval of September Minutes

Vojta, Liu 2nd passed unanimously

Computer Security Awareness Month – Announcement of Video Contest

Matt Shaner announced the contest, attached. It was suggested that ITCC members and IT employees be eligible only for additional non-cash honorable mention for their entries.

What We Support
Please review the draft document that was appended to September minutes. Mark Bookout was out sick so this will be discussed in the November Meeting.

Email Services / Archiving Update

Email Services:
Wunsch referred this meeting's attendees to our May discussion of student email services. Those decisions have been implemented successfully, so the rest of the discussion proceeded regarding faculty and staff email services.

Gary Allen stated that Exchange 2010 was being deployed and that Dan Uterecht and Eric Sigler were the Missouri S&T representatives on the committee dealing with it. He expects that faculty / staff email will continue essentially as is from a user perspective, where the major activities under way are infrastructure and applications related.

Wunsch pointed out that whereas minor, operational changes were a given, any major changes to email services affecting faculty members must be vetted by the ITCC before any decisions are made.

Email Archiving:
Karl Lutzen gave a detailed report, attached.

Shared Services

(See the September minutes for context.)
Gary Allen reported that the information was first collected by the consulting firm, Hackett, then analyzed in collaboration with Accenture, and presented with recommendations as a report to the President. IT-related recommendations were not particularly exciting, primarily a recitation of IT best practices. The President requested changes to the report, primarily a prioritization of recommendations.

The gist of the report is that our system has many transaction-based processes, that reducing the number of these or simplifying steps could produce efficiencies. An example would be reducing the number of approval steps in travel. The prospects are for no drastic changes in the way IT is done at Missouri S&T. What is more likely is evolutionary change, in the spirit of continuous quality improvement. It was requested that we receive a copy of the report, and Gary agreed to look into getting it for us. If it is received, Wunsch will forward it to the ITCC. (Don't expect it to be very exciting reading.)

There will be another IT meeting on Thursday, for discussing IT best practices, sustainable processes and infrastructure.

Crosbie inquired about payoff of shared services. Allen reported that the consultants estimated 5-10%. Using the 10% figure, the President has been mentioning a figure of $10 million. However, these are long-term savings, not over the next year or two.

Crosbie inquired about the possibility of offering outside services. Allen reported that this has been done with MORENET and is under discussion for electronic procurement systems, for the purpose of sharing buying power with smaller universities in the state.

Wunsch commented that S&T is unique in many ways, and brings technological expertise to the table that might help with many efforts. He also referred to the May minutes, when we requested tenured Missouri S&T faculty representation on the shared services committee. Allen responded that it might be helpful to get input from Leona ????, a tenured professor in Columbia who has extensive experience in faculty governance and has served on this committee.

Wunsch commented that so long as changes were benign, it was not likely to be an issue that we would push. However, if any shared services discussions were to generate recommendations that significantly affect IT's services or headcount on this campus, these must be vetted by the ITCC before any decisions are made.

At present, it does not look like such changes are likely.

Announcements

Matt announced that a beta IT web site update is now available. Members can view it at

and give feedback to him before it goes live.

John Bax demonstrated a new ability to generate a photo and info snippet as the first item that shows up on a Missouri S&T site search for faculty members who have provide a photo for their automatically-generated web page.

Margaret announced that Meg's group has been receiving requests that a Educational Technology Advisory Board be formed. Wunsch pointed out that our Task Forces have been acting more like advisory boards anyway. Next meeting, we will discuss the charters and names of our three task forces: Computer Security, Research Computing, and CLC. The latter may be repurposed as an Educational Technology Advisory Board if this committee recommends to do so.

Adjourned at 3:45 PM