

ITCC Annual Report 2007 – 2008

Last year was particularly busy for the ITCC. The most important activity was the search for our new CIO. Over 80 applicants applied, of which over 60 met the qualifications in the position description. The Search Committee selected top candidates in stages, first to about two dozen, then down to eight for telephone interviews. Three candidates were recommended for on-campus interviews. ITCC Open Forums were held for all these candidates, and comments from the entire campus community were collected. Two candidates were unanimously recommended to the Provost, who decided to bring both back for another interview round. Margaret Cline was offered the position, and began work December 10, 2007. The ITCC thanks the Search Committee for its responsiveness and dedication in performing this critical task.

The effects of rebranding on IT dominated last year's agenda. Various milestones were a significant draw on IT resources. The IT impact of the name change is evident from the name change blog: <http://namechange.mst.edu/>. It was a topic at every ITCC meeting of the year.

December – January saw a major disruption of email services due to a new Storage Area Network (SAN) failing to supply its advertized cache capacity. IT kept the ITCC apprised of the situation and its causes, as well as the intermediate measures to mitigate the situation until the new email server came online. A detailed explanation of this problem can be found in our January meeting minutes. On the plus side, the email quota for everyone was increased to 1 GB.

The ITCC held two major retreats: the ITCC full-day retreat in January and the ITCC half-day open forum in April. This was the second time for both these events and the committee has voted to continue them in the 08-09 year.

The ITCC has a CLC Task Force, Chaired by ITCC Vice-Chair Prof. Frank Liu (CS). The CLC Task Force has been meeting with IT and interested faculty members to discuss reallocation of CLC resources. Interested faculty members are encouraged to contact Prof. Liu. The general issue of technology in classrooms has been a frequent discussion topic. The general issue of teaching technology has been a major thrust. IT has a full-time instructional technologist on staff, and an expert in educational technology is also employed in the S&T Global Learning organization. IT and ITCC cooperated in the first annual Teaching Technology Conference, which was held in conjunction with the ITCC Open Forum in April. The approach was successful in attracting cross-over participation and will be repeated in the future.

Improved web presence and the related topic of Documentum updates have been significant issues for the ITCC over the course of the year and are expected to continue to be important in the coming year. We are hopeful that the rollout of these services will be improved now that rebranding is no longer siphoning resources.

The ITCC also had various discussions of High-Performance Computing and the construction of the new data center.

The rollout of the new emergency messaging system was discussed and the ITCC has lent its support to encouraging everyone to sign up.

The ITCC brought three major issues before the Faculty Senate, a resolution on Privacy Practices another on Web Presence, and one on responsibility for the appropriateness of web site content. All three passed unanimously.

Respectfully submitted,

Don Wunsch, Chair, ITCC