ITCC

236 EE

January 14, 2009

4 -5 P.M.

PLEASE CHECK X BOX IF ATTENDING

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	Attended		19

ITCC Meeting Agenda January 14th, 2009

Call to order by Don Wunsch at 4:00 PM.

1. Approval of November 08 and December 08 minutes.

   Motion made by Ken Ragsdell and 2nd by Frank Liu. Approved by voice vote.

2. Student email: reconsider outsourcing?

   2 years ago the Student Council passed a resolution against outsourcing. Gary Allen wanted feedback from campus; the response from students was to stay the way we are. The ITCC subsequently passed a resolution affirming support for the Student Council position.

   Two things have changed since then: #1- Technological improvements in the outsourced email offerings and #2- the Budget situation.

   Margaret Cline has investigated what other schools have done about outsourcing and will talk to student government soon.

   Issues discussed included differences between providers and Blackboard compatibility. Current offerings are from Microsoft and Google and seem to perform well with respect to the issues discussed.

Report by Dan Uetrecht:

 A campus wide initiative to outsource student email was formed almost 2 years ago. This resulted in a student pilot of the Microsoft Hotmail solution on each campus. The students on our campus were not satisfied and through the Student Council passed a resolution to not move to that solution. Since that time Microsoft has replaced the Hotmail solution with Exchange Labs which is functionally equivalent (in fact more functional) than the local Exchange email system IT supports for Faculty, Staff and Students. UMSL is in the process of implementing this solution for their students and UMC and UMKC have decided to do the same. Missouri S&T's current position is to wait and see how the new system works for UMSL and if it works well and is well received to follow suit.

More information about Microsoft's Live@EDU programs can be found at:

Exchange Labs info.

http://sev.prnewswire.com/computer-electronics/20080527/AQTU513A27052008-1.html

http://technet.microsoft.com/en-us/exchangelabshelp/default.aspx

Live@edu. Info

http://get.liveatedu.com/Education/Connect/

3. Printing Management

Mark Bookout reported that paper and toner cost of $92,000 and the CLC's was about $14,000 of this. Room 120 in Shrenk Hall is the worst problem. There are no rules about what can be printed by the printers as of now.

 Report by Cathy Allison:

 A print management solution will be launched in the CLCs by August 2009. It will enhance the student experience with more equitable print services. It will address unconstrained printing and provide analysis tools, promote print reduction through monitoring and eventually, integrate with a declining balance type system for cost recovery.

Ken Ragsdell stated that printing   personal items on university printers is illegal.

Motion by Ken Ragsdell:

Signs should be posted on CLC printers stating that personal printing is prohibited.

Second by Frank Liu. Motion passed by voice vote, zero "no" votes, one abstain.

Margret Cline: Talked to Jessie Singleton in the print shop about this problem and reported two issues related to this: #1 Students might not have been informed of the rules, #2 CLC's are not staffed.

4. CLC'S- Please see (http://edtechconnect.mst.edu/)

Report by Frank Liu:

We need more people on the Task Force.   There are approximately 1000 machines in CLC's.

Report by Meg Brady:

CLCs

1. Over the next 8 weeks, will be developing CLC definitions and related procedures. Input from ITCC retreat and from CLC Task Force is welcome. Please visit http://edtechconnect.mst.edu to post your comments
2. We will be eliminating the "separator sheet" in CLC printers over the course of the semester to save paper waste and in response to input from faculty and students.
3. We will be enabling duplex printing for those CLCs that have printers with this feature.
4. Signage will be posted in the CLCs to raise awareness of the following:
   a. Computer and Printer Equipment is to be used for University Business Only (referencing the Missouri State Law…)

Formatted: Bullets and Numbering

b. This printer can print duplex…here's how…

c. General information about CLCs (pointer to web site) and how to get help (from the helpdesk)

d. Removal and clean up of old signage in CLCs

The topic of CLC's vs. requiring laptops was also discussed briefly.

5. Telepresence

Report by Cathy Allison:

The elegant 14-to 18 seat, high-definition, conferencing system will be launched by June 2009.   The one million dollar gift from President Forsee is making this project possible. Ideally, it will reduce time and travel normally required between campuses for meetings. This is for Research Collaboration.   The first three years' worth of maintenance was also donated in-kind.

6. IT Project Process

Report by Margret Cline and Vickie Callaway:

Working on Web pages to show projects in process and done , and the monies used for such. An example of typical documentation was passed around.

7. Other business

Fatih Dogan requested an update on the standard for the faculty desktop replacement program. It was confirmed to still be three years, and changes would likely cost more than the value of savings, so it will probably remain three years.

Ken Ragsdell and Thomas Vojta will give a Research Computing Task Force report and including survey data in the Fall.

Adjourned at 5:30 PM.