ITCC October 14, 2009

Room 236 EECH, 4 – 5 PM

Agenda

1. Approval of September minutes.
   Moved Charles Morris and Seconded Jee-Ching Wang
   Approved unanimously.

2. Officer and member elections.
   a. Don Wunsch is willing to continue serving as Chair, if elected.
      No other nominations received.
      Approved unanimously.
   b. Frank Liu is willing to continue serving as Vice Chair, if elected.
      No other nominations received.
      Approved unanimously.

3. CLC Definitions and Implementation of CLC Planning Process this Semester

Agenda Item #3: CLC Definitions and Implementation of CLC Planning Process
New CLC definitions and planning process
• Implementing new CLC definitions and planning process during Fall 2009 for FY11
• Establishing CLC Planning Committee (representatives from IT, ITCC, Registrar, StuCo)
Attachments:
• CLC Definitions-10-13-2009.pdf – document which sets definitions for CLCs, types, and lifecycle levels
• CLC Planning Process-circular.pdf – diagram of CLC Planning process
• SERVICE PLANS.pdf – three tiered service level plans for educational technology equipped spaces (CLCs and classrooms)
• Categorized CLC working list.pdf – list of existing CLCs, categorized by new CLC definitions
CLC FY2010 overview
1. Library upgrade
2. Schrenk Hall upgrade
3. Printer upgrades
4. Elimination of obsolete computers (Dell 280s and older) through redeploy
5. Decommission Harris G10, G11
6. Transition support for locations no longer defined as CLCs
FY2009 CLC changes
1. Toomey Hall 251 – 62 seat teaching CLC
2. Civil 313 – new 40 seat departmental dedicated CLC (arch engr lab, externally funded)
3. McNutt 114/B14 – 60 seat (total) campus teaching CLCs (externally funded)

4. Overview of Virtual CLC Status and Potential

Agenda Item #4: Overview of Virtual CLC Status and Potential
At the last ITCC retreat, Eric Sigler made a presentation introducing the concept of virtual desktop infrastructure and "cloud" computing. With help from Eric and his team, EdTech is now running pilot using this technology to produce a "Virtual CLC" environment to support several distance courses (6 ERP courses and 1 TechComm course). We now have a platform that is scalable, and the pilot is going well.
Benefits of Virtual CLCs:
• Removes geographical constraints on both users and technical support staff.
• As the virtual platform is scaled up, the cost per virtual desktop becomes less than physical machines.
• Provides the same CLC experience for on campus and remote users.
• Shifting the balance of the CLC platform from purely physical to some physical/some virtual will free up classroom space.
Long term planning for CLC computing should include Virtual CLCs. Almost 98% of the incoming freshman class has one or more computers. 95% have laptops; 22% have desktops; 16% have both

5. Report on Faculty Web Pages
   Report done by John Bax.

Faculty Web Pages:

We are making the requested modifications to the editor for faculty web pages and if anyone   would like to participate in evaluating it and the pages they need to email John Bax (baxj@mst.edu). At the next meeting a discussion needs to be had on whom we should auto generate a "Faculty Web Page" for (What about those whose primary PS code is staff and secondary code is instructor?

6. October – Security Awareness Month Activities Announcement
   Report made by Vicki Callaway

Information Security will be scanning and notifying owners of **non-managed** machines about spyware/malware indications. Last week the scan revealed 73 systems that were showing signs of spyware/malware infestation.
Cyber Security Awareness Activities
Topics:
• Where's Your Data? – endpoint security
• Password Security
• Smartphone/iPhone Security
• Antivirus/Antimalware/Secure Web browsers

Outreach activities:
• Internet banners and info at it.mst.edu and helpdesk.mst.edu

- Posters (2 versions) around campus
- Videos from Educause Cyber Security video contest linked from S&T website
- Weekly Miner articles
- Student and Faculty/Staff eConnection announcements

7. Privacy Policy Announcement
   a. RP&A has recommended our September motions on this topic and has referred back to the ITCC the task of examining the privacy policy with respect to the following questions:
      i. Does it work?

      ii. Is it being followed?

      This will be further discussed at the next meeting.

8. ITCC Scheduling reminder
   a. While our regular meetings have been scheduled, we need to nail down the dates and times for the ITCC Retreat in December / January and the ITCC Open Forum in April.

      ITCC Retreat is planned for all day December 10th – the week before Finals. The Open Form is going to be March 11th or 12th 2010.

9. Adjourned at 5:10 PM