

## ITCC Retreat

Southwestern Bell Cultural Center – 1207 North Elm

Wednesday, December 10, 2008

8:00 AM – 8:30 AM Breakfast

8:30 AM – 8:35 AM Welcome

Don Wunsch

8:35 AM – 9:00 AM System Strategic Direction/Brag Sheet /Budget

Margaret Cline

Please see the attached PP presentation.

Mrs. Cline talked about centralized funding and how we budget for coming years and funding per student. Discussed budget issues, life cycle funding and unplanned disaster recovery, Fixed costs and IT fee expenditures.

9:00 AM – 10:00 AM CLC Taskforce/IT Update

Frank Liu/Meg Brady

Meg discussed getting better use of CLC ; and getting data to support programs. 300 machines will not run Vista. Meg had breakout session with case study exercises on computers getting data. Please see attached PP Presentation.

The case scenarios and session responses are posted on <http://edtechconnect.mst.edu> and are available for viewing and further commenting as desired.

Frank discussed current status of CLC's, Learning space with computers for students, comprehensive space and physical space and upgrade cycle. Please see attached PP Presentation .

10:00 AM – 10:30 AM Morning Break / Poster Sessions

10:30 AM – 11:00 AM Virtual Desktop / Thin Clients

Eric Sigler

This fall Semester will put in Dell R805 servers and discussed "green computing and thin clients". Do not know what total cost as of yet but has the potential to be much more cost effective. However, we're still just studying the technology. Most enterprise-scale operations haven't yet taken the leap. Please see PP presentation attached.

11:00 AM – 11:30 AM Web Support

Brooke Durbin

Will provide one on one support for Web tools - maybe a 2 day delay, communication back to the customer quickly. Talked about Documentum Content Management and the Blogs with movable type. At the last retreat, talked about Faculty Automated Pages, prototype is being develop, personal web pages with faculty links with credentials and picture, course list and other information. Should have pilot Mid-Spring Semester. Please see PP presentation attached.

11:30 AM – 12:00 PM Research Computing Support Taskforce  
Sigler

Thomas Vojta/ Eric

Ken Ragsdell is going to take over for the Spring Semester and Thomas will take over again in the Fall.  
Please see PP presentation attached.

12:00 PM – 1:00 PM Lunch / Poster Sessions / Video

1:30 PM – 2:00 PM CDW Survey  
Brady

Malcolm Hays/ Meg

Did a sample survey with the clicker. Discussed Faculty receiving training.

2:00 PM – 2:30 PM Desktop Management

Sarah Welch

Tools to manage and how we update and manage desktops. Always trying to do more with less. Need better data to Improve service. Project status: reviewing basic reporting, trying product in test environment, how best to implement and talked about saving money on Licensing. Please see PP presentation attached.

2:30 PM – 2:50 PM Afternoon Break

During break Dr Wunsch discussed about the voting membership in ITCC.

Voting membership in the ITCC is determined by Faculty Senate Bylaws. We can't change voting membership but we can make recommendations. Also, the Bylaws aren't explicit about voting rights of members. We should assume that members provided in the Bylaws do have voting rights. This position was explicitly ratified by Motion #2 below.

Whether to recommend a voting position as designated by the library director was also discussed.

Motion #1: The ITCC Recommends that the Faculty Senate Bylaws for the ITCC be amended to create one voting position to represent the Library, at the designation of the Library Director. Moved by Adam Potthast, seconded by Jackie Bichsel, Motioned passed unanimously.

Motion #2: The Student Representatives to ITCC (one grad student, two undergrads) do have a vote. Moved by Adam Potthast, seconded by Tseggai Isaac, Motion passed unanimously.

Whether or not to have a Staff Council representative on ITCC was discussed. Several people, including the CIO and staff members, spoke against the motion because the Staff Council has its own mechanism to advise the CIO.

2:50 PM – 3:00 PM Disaster Recovery / Audit Report

Margaret Cline

Do not have the final report but know that we did well.

3:00 PM – 3:30 PM Security Task Force / Training & Test  
Hammons

Karl Lutzen/Angie

Please note that this was just a general concept and has no bearing on what the final UM training is going to look like.

Discussed password security, discussed Mandatory Security Awareness Program. Desktop and Laptop security. You must protect your passwords at all times. Please see PP Presentation attached.

3:30 PM – 3:50 PM Green Committee

Margaret Cline

IT is trying to find best way to cut back on how we use office supplies.

2 staff members on leave and discussed paper and electricity used for computers and toner, Civil 115 is testing CLC's.

3:50 – 4:00 Other business

Oliver Sitton recommended adding a tablet PC to the current choices of desktop or laptop computers. The current set of choices includes tablet PC's as supported machines but at extra cost.

IT is willing to publicize the option of a tablet PC and also to create a small pilot program where faculty members can propose IT-related technologies such as tablet PCs for specific purposes and receive support.

Motion #3: The ITCC recommends that IT create a small pilot program for IT Faculty Fellows. Faculty members could make a proposal for IT resources, such as tablet PC or other technologies, to enhance instruction. Moved by Matt Insall, seconded by Adam Potthast, Passed unanimously.

4:00 PM Adjourn

#### Attendance Sheet

NAME	DEPARTMENT
Al Crosbie	ME
Meg Brady	IT
Mark Bookout	IT
Davis Wright	Tech Comm
Travis Megee	Student Council
Matthew Pickens	Library
Jacqueline Bishel	Psychological Science
Dan Utrecht	IT
Tseggai Isaac	HSS/History & Pol. Sci.
Ron Frank	Bio Science
Rondo Luna	Civil, Arch & Env Engr

<b>Frank Liu</b>	<b>Computer Science</b>
<b>Matt Insall</b>	<b>Math/Stat</b>
<b>Fred Stone</b>	<b>Phy Fac</b>
<b>Cathy Allison</b>	<b>IT</b>
<b>Adam Potthast</b>	<b>ALP</b>
<b>Christopher Dew</b>	<b>IT</b>
<b>Lauren Oswald</b>	<b>IT</b>
<b>Thomas Vojta</b>	<b>Physics</b>
<b>Don Wunsch</b>	<b>ECE</b>
<b>Michael Davis</b>	<b>Economics</b>
<b>Fatih Dogan</b>	<b>Mat Sci Engr</b>
<b>Malcolm Hays</b>	<b>IT</b>
<b>Karl Lutzen</b>	<b>IT</b>
<b>John Bax</b>	<b>IT</b>
<b>Jee-Ching Wang</b>	<b>CB Engr</b>
<b>Margaret Cline</b>	<b>IT</b>
<b>Angie Hammons</b>	<b>IT</b>
<b>Eric Sigler</b>	<b>IT</b>
<b>Brook Durbin</b>	<b>IT</b>
<b>Andreas Eckert</b>	<b>ASE</b>
<b>Sarah Welch</b>	<b>IT</b>
<b>Andy Stewart</b>	<b>Library</b>
<b>Maggie Trish</b>	<b>Library</b>