

IT UPDATE



Information Technology
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Missouri University of Science and Technology

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Message Summary:

- Computers on- and off-campus should be **powered down by 5 p.m. on March 24**
- Failure to power down could result in lost data and problems with network access
- Customers should use the MST-USERS domain when logging back in
- IT has special instructions for smart phone, non-Outlook and Entourage customers

Power down computers by 5 p.m. on March 24

During Spring Break, IT will implement another round of updates related to the campus name change. On March 24 at 5 p.m., all university usernames will be moved to mst.edu.

ACTION REQUIRED!

All faculty, staff and students that use a university-owned computer need to make sure that the **computer is powered down by 5 p.m. on March 24. This includes customers who are off-campus.**

Failure to power down at 5 p.m. could result in the loss of data and problems with access to university networks and software applications.

During the evening of March 24, customers should expect various services to be unavailable for periods of up to 1 hour throughout the evening.

Customers should be able to resume use of their computers by the morning of March 25. On March 25, if you have trouble logging in, please check the [IT Press blog](#) or call the Help Desk for assistance.

If you plan on being away from campus during Spring Break, please power down your machine before leaving.

Visit the following links for information regarding necessary changes to smart phones, Entourage and other email clients:

- Smart Phone customers
- Entourage setup
- General “non-Outlook” email setup

Other Campus IT Services

IT is currently working to identify other services that may be affected by this change. If you are unable to access any IT-managed service after March 24 (e.g. Blackboard or Documentum), or if you cannot access an off-campus service (e.g. SharePoint) please contact the Help Desk at 573-341-HELP.

Your patience over the last several months during our campus rebranding projects has been greatly appreciated. We ask for your continued patience and cooperation as we move closer to completing our campus rebranding projects.

***For more information about this, or any other IT issue,
please contact the IT Help Desk at 573-341-HELP.***

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