

ITCC Meeting Minutes
February 21, 2018- 4pm
208 Norwood Hall

Attendees: Dan Uetrecht, Lauren Costoplos, John Singler, Maggie Trish, Fred Stone, Matt Sauer, Karl Lutzen, Daniel Tauritz, Al Crosbie, Abhyit Gosavi, Devin Burns, Carla Bates, Jee-Ching Wang, Alex Chernatynskiy, Richard Dawes, Andreas Eckert, Maciej Zawodniok, Radu Pusthenghea (for Mahelet Fikru), Ricardo Morales, Joel Dittmer, Mohsen Asle Zaeem

Meeting called to order at 4:02pm

1. Approval of minutes: Singler, unanimous
2. IT Personnel Updates-
 - a. Jason Holm replaced Chris Bucher
 - b. Hired Cordell Dukes for Help Desk position (System Support Analyst)
 - c. HPC System Administrator only has one candidate so far
 - d. NCS positions- interviewing candidates for the Support Systems Administrator, preparing to make a job offer to a candidate for the Programmer Analyst
3. UM system negotiated software contract increases
 - a. Committee has been created to create some governance surrounding licensing
 - b. Cost for desktop software is increasing significantly, regardless
 - c. Will continue to subsidize
4. Adobe
 - a. Offered an attractive volume purchase package to UM a few years ago which we took advantage of. This year, Adobe decided to terminate all old products. Since Dec, IT has worked to correct the software for users.
 - b. Problematic licensing for CLCs because the software is registered by user rather than machine
 - c. Contract is over and is being renegotiated. Must have something in place by Fall '18.
5. UM Mobile device management via Exchange
 - a. There is a warning that pops up on Android devices once per year that you have to agree to in order to have exchange mail on your device. If you decline, you cannot load your email onto your device.
 - b. New policy requires that users have a fingerprint or passcode on any mobile device that has university email on it.
 - c. Pushing notice regarding this to the end of March so as not interfere with the new cell phone policy (moving from university phones to personal).
 - d. Wording of policy will be submitted to ITCC for approval.
6. Preparing for budget cut scenarios
 - a. Have not received word as of what the next round of budget cuts will be. UM was told 8%, 12%, and 20%. Preparing for 8-10%.
7. Security update

- a. SecureAuth/two-factor authentication will allow direct deposit info to be changed in myHR.
 - b. Working towards a default/deny inbound on firewalls.
8. Blocked email issue
- a. All inbound email goes through Google then sent to spam. From there, it goes to another firewall and is eaten if it's still tagged as spam. Everyone gets the quarantine summary but emails may not show up on the report. The result is that unless you are expecting a certain email, you may not know that certain emails are not getting to you.
9. Other business
- a. RTD 2018 is going forward. Chancellor approved the event at a meeting with Mark Bookout and Richard Dawes on Friday, February 16th. North Dakota has agreed to provide monetary support.

Meeting adjourned at 4:56pm- Singler