

ITCC Meeting Minutes
September 5, 2018- 4pm
208 Norwood Hall

Attendees: Dan Uetrecht, Lauren Costoplos, John Singler, Matt Sauer, Cheryl Ahrens, Mark Bookout, Gerry O'Brennan, Cathy Allison, Roger Weaver, Carla Bates, Julia Morgan, Nassib Aouad, Seth Huber, Alex Chernatynskiy, Joel Dittmer, Andy Eckert, Jee Ching Wang, Al Crosbie, Daniel Tauritz

Meeting called to order at 4:01pm

- Election of officers:
 - Chair, John Singler, was re-elected by email vote prior to meeting.
 - Officers from last year are willing to serve again this year. Motion to re-elect last years' officers. Seconded, voted and approved.

- Personnel and organization updates
 - Gerry O'Brennan - Associate Director ESI
 - Joe Williamson - System support admin (ESI)
 - EdTech reorganization
 - 30 staff from Media producers and Instructional Tech that are involved in IT support
 - Instructional Design team remains with Global Learning
 - [Organizational chart](#)
 - Request made by Daniel Tauritz/Al Crosbie for a diagram of where IT staff is physically located.

- RTD2018
 - September 17-18, please register and attend
 - Limited seating workshops are open- register now
 - <https://rtd2018.mst.edu/>
 - Remote sensing, HPC and Visualization
 - University of North Dakota is major sponsor- covering at least ½ the bill, shipping people here from North Dakota

- Summer projects
 - Appsanywhere
 - DC UPS replacement, and outlet expansions to balance power across UPSs
 - HPC UPS battery replacements
 - Security cameras
 - Question: How long is video stored?
 - Answered by Matt Sauer by email after the meeting: Currently, video is stored for 386 days. As the number of cameras increases, the storage time length will decrease but will likely stay above 60 days at the final stages of implementation.
 - Wireless service upgrades

- Network upgrades - Leach Theatre, Centennial, G-9 DC
- Infrastructure shared storage upgrade (Unity)
- CTS - DeltaV lab deployment
- Cisco Phone replacements in progress
- People.mst.edu: Faculty profiles Editor, View Faculty Profiles
 - [Example: Dr. Wunsch](#)
 - [Sample Profile](#)
- IT Transformation waiting on President and Chancellor discussion
 - We have created a division of work based on shared service, centers of expertise and campus partner
 - We have discussed several integrated structures for a new IT organization
- UM wide updates
 - UM security program changes planned
 - AD directory flattening coming soon
 - Office 365 project back running with AD moving forward
 - Cherwell ITSM Remedy replacement will roll out in October
- Research updates
 - MinerFly Update- services provided
 - HPC- Hiring efforts- waiting for funding from the Provost to make an offer
 - OU NSF grant for research data storage funded, S&T is a partner
- Solidworks software compliance

Meeting adjourned at 5:18pm- Singler

Glossary

BPM12004 - Procurement policy for IT purchases

BPM12005 - UM policy for Telephones and Communications Devices

BTA – business technology analyst

Canvas - Learning management system used on campus

CAH - Campus Approved Housing (residence halls, greek houses)

CLC – computer learning center

CTS – Campus Technology Support department in S&T IT

DoIT - UM/MU IT department

ESI - Enterprise Services & Infrastructure department in S&T IT

Exchange - UM email system for campus faculty and staff

HPC – high performance computing

ISO - Information security officer

ITMC – it management council (all CIO's at UM)

ITSM - it service management - includes ticket request system

MyHR - Peoplesoft HR system for campus

PCQ – position classification questionnaire, required by HR to create or reclassify a staff position

MDM - mobile device management

Minerfly – RSS drone and manned flight service offering

Morenet - internet service provider for UM schools and most of K-12 in state

O365 – Microsoft Office 365 cloud based services

PLTW – project lead the way

RSS – Research Support Services department in S&T IT

Shibboleth – authentication system used in front of Peoplesoft and web applications

SA Secureauth – 2 factor authentication system being deployed by UM

WPA2 - wireless networking protocol

Zoom - Audio/video conferencing service for campus